



## **Declaration on Quality Policy at the Clinical Center of the University of Pécs**

In this declaration the management of the Clinical Center of the University of Pécs wishes to manifest its commitment to amend quality, define its mission, vision, strategic aims and identify the key processes.

The management is engaged to continuously improve the effectiveness of the quality management system by ensuring the availability of the necessary resources. It expects that the risk approach will be realized expansively on all actions through different levels of the organization, integrated in the processes.

Its main objective is the high quality fulfillment of the triple task of healthcare services, education and researching to be achieved through secure data - and information management complying with effective statutory provisions through application of the evidence based medication, the implementation of cost effective medical attendance, the procurement of new medical equipment and appliances and improvement of mutually advantageous - external and internal – partnerships.

Respecting the human dignity and rights of those using the services and taking into account ethical norms as a fundamental requirement by the management.

Monitoring the implementation of the strategy to achieve the goals should be continuous. The management assumes the task of keeping the employees trained and further training, making them acquire the state of up-to-date knowledge applying modern methods. It aims to satisfy the public and social demand by enlarging the service portfolio and strengthening the cooperation between health professions. The foundation of the improvements are built on measuring, analyzing and assessing the professional activities on the findings of satisfaction surveys.

The processes of the Clinical Center of the University of Pécs operate a quality management system certified by an external, third-party regarding the management, service provision and support. The provisions of the Hungarian Health Care Standards serve as the basis of the internal quality system in order to ensure the high level of professional activities. The organizational units performing laboratory diagnostics actively operate a quality management system which complies with the requirements of the National Accreditation Authority.

The management of the Clinical Center of the University of Pécs ensures that all their employees understand and know how to use the content of the declaration on the quality policy during their work.

Pécs, 20 December 2019



  
Dr. Ádám Sebestyén  
president